

Service Tech Level 1

Reports To: Service Manager

Required Qualifications

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| <ul style="list-style-type: none">• Demonstrate mechanical aptitude• Valid drivers license• Willingness to invest in tools used in the Service of HVAC equipment• Willingness to invest time in training seminars and classes.• Operate power and hand tools safely• Basic knowledge of electrical and refrigeration principles.• Basic knowledge of service tools and testing devices. | <ul style="list-style-type: none">• Perform filter changes and do filter checklist paperwork unassisted.• Perform planned maintenance with assistance of a Service Technician 3 or 4• Follow directions as given.• Work from 28' extension ladder and 12' step ladder.• Commit to developing customer service skills |
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Duties, Roles & Responsibilities

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| <ul style="list-style-type: none">• Arrive at jobsite at scheduled time and location as dispatched.• Relocate from one jobsite to another jobsite as dispatched during the workday.• Report to dispatcher when arriving and leaving jobsite.• Operate company vehicle as needed.• Follow instructions from supervisor and carry out in timely manner.• Report problems with company tools or vehicle promptly. | <ul style="list-style-type: none">• Report problems with equipment to Dispatcher to expedite parts delivery.• Purchase required tools as listed.• On call status for emergency service as required.• Ability to work staggered schedule if required.• Maintain professional appearance and attitude at all times.• Complete all service related forms properly.• Other duties as assigned. |
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Compensation/Benefits

Position pay range

- \$Hourly, based on skills, experience, performance and on going training attendance.

Additional compensation

- Spiff for planned maintenance agreements.

Medical insurance

- Health Insurance after 90 days of employment.

Tool Purchase Program

- Purchase of tools through paycheck deduction program.

Training and Education

- Tuition Reimbursement Program, up to 100% for classes directly applicable to job functions.
- Periodic training from various equipment manufacturers, local utilities, national industry associations and Value Heating & Cooling in-house training programs. Both mandatory and voluntary.

Holidays

- Paid holidays after first complete year.

Vacation

- Vacation accrual starts after 90 days of employment